Green Mountain Library Consortium 2016 Annual Report

GMLC continues to coordinate and collaborate with a skilled pool of volunteers to offer Overdrive service with the Listen Up! Vermont (LUV) project, Mango languages, the VOKAL Koha consortium project, and the new delivery service launched in January.

We wish to thank our many volunteers for making this consortium unique, strong and reliable.

Tarrant Grant

Thanks to a \$2500 grant from the Tarrant Foundation, matched by GMLC, eight new libraries were added as members of GMLC and have their first year of LUV service paid through the grant. So exciting to grow the use of this wonderful service to new areas of Vermont! The new member libraries are:

Ainsworth Public Library (Williamstown)
Alburg Public Library
Butterfield Public Library (Westminster)
Franklin Grand Isle Bookmobile (Swanton)
Island Pond Public Library
Russell Memorial Library (Monkton)
Salisbury Free Public Library
West Rutland Free Library

Delivery Service Launch

As reported at last year's annual meeting, the GMLC Board voted to look into launching delivery service for Vermont libraries. Through the summer of 2015 GMLC investigated the details of what services could be offered in the most cost effective way. We then voted to pursue setting up service with Green Mountain Messenger since they were able to offer the best rate and coverage of libraries in the state.

GMLC alerted the VT Department of Libraries of the interest in pursuing a delivery service earlier in the year and then we informed them of our decision to implement the service with Green Mountain Messenger. The VT Department of Libraries wanted to partner with GMLC and help launch the service. Ultimately, GMLC managed all of the details for launching the service and the VT Department of Libraries offered pilot participants a subsidy to assist with the delivery cost for each library.

Green Mountain Messenger makes around 100 stops at 76 libraries throughout Vermont. As of the March 31 reporting period 12,028 items have been sent through the delivery service! We are very happy to have launched this effort and appreciate every library's patience and participation in making this pilot a success!

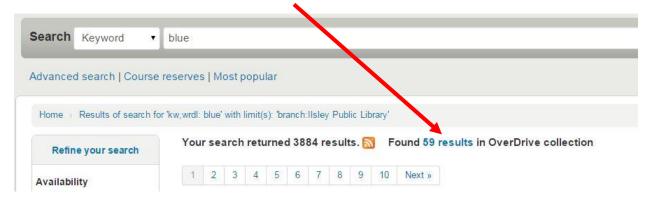
Listen Up!Vermont (LUV)

From May 1, 2015 to April 26, 2016, Listen Up! Vermont patrons checked out 187,278 total digital materials, consisting of 93,955 eBooks and 93,323 audio books on approximately 10,000 titles. This represents a 34% increase in audiobook circulation and a 26% increase in the circulation of eBooks. The total increase in circulation of digital materials from last year is 30%. The number of patrons around the state using LUV rose 14% from 11,733 to 13,410.

The Department of Libraries granted GMLC an award of \$10,000 to add eBooks and audiobooks to the collection. We are very grateful to the VTLIB for their continuing support.

Thank you to our Selection Committee of Hannah Peacock, Joan LaJoie and Lisa Milchman. And to Kelly McElligott who posts our MARC records.

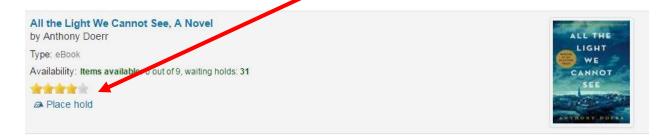
Overdrive integration is possible with many Integrated Library Systems. For libraries that belong to VOKAL, the OPAC in Koha now displays Listen Up! Vermont records at the top of the search results page:



Titles that are available for check out will display a **check out** button that links to the title on the Overdrive site:



Titles that are currently checked out will display a **place hold** button, which will link to the holds feature on the Overdrive site:



This means of displaying records is available with a variety of Integrated Library Systems. Please check with your ILS provider if Overdrive integration is possible and contact GMLC to about implementing this service if it is something you would like to pursue at your library.

Libraries using Koha, including VOKAL and Catamount member libraries, now have the opportunity to use Koha's patron database instead of EZproxy to validate patrons signing in to Listen Up! Vermont as another layer of Overdrive integration using SIP2. Once enabled for your library, patrons signing into Overdrive will use the same login information username and password that they use for their Koha account. Each library may set its own rules for access to Overdrive, for example by limiting access to patrons in good standing (that is, patrons with current library memberships). Please contact us for more information about making this transition at your library.

Mango Languages

There are currently 22 GMLC libraries enrolled in the Mango Languages service. During the calendar year 2015 there were:

☐ Total number of sessions: 2389☐ Mobile Sessions: 636

☐ Average session length: 16 minutes

This represents a 32% increase in total session and a remarkable 129% increase in mobile sessions from the previous year.

Mango Languages provides a wide variety of courses for many different languages and learning levels. A new service is the availability of foreign films with enhanced language learning modules providing an additional way to gain proficiency.

The most popular languages were, in order: Spanish, Italian, French, German, Mandarin Chinese, Japanese, Urdu and Arabic.

VOKAL

The VOKAL consortium now consists of 58 libraries. Libraries requesting membership are considered on a case-by-case basis and may be added at the VOKAL Executive Committee's discretion with a member library as sponsor. Circulation for the last year was 1.54 million items. The system contains 347,000 unique titles and 1.2 million items. 91,500 patrons are active in the system.

The VOKAL Executive Committee consists of Wendy Hysko (Brownell Library), Kim Peine (Dorothy Alling Library), and Richard Pritsky (Carpenter Carse Library). Nick Clemens (Quechee Wilder Libraries) served part of the year but stepped down when he left QWPL to work for Bywater.

Over the years VOKAL has sponsored and co-sponsored a number of development requests to improve the VOKAL system and these developments have been included in the standard releases of Koha to benefit libraries around the world. This year the development for additional sounds has been released into Koha 3.22. A development for defaulting to the logged in library for circulation rules, notices and slips is expected in 3.24. Improvements to the patron anonymize/bulk delete tool, an improved patron quick add script, a dedupe script based on biblio number along with the ability to add an additional guarantor to a patron record will be in upcoming versions.

The Circulation Committee chaired by Brownell Library's Alison Pierce continues to develop circulation standards for the consortium. The Cataloging Committee chaired by Dorothy Alling Library's Debbie Roderer continues to train library staff on VOKAL cataloging standards. The Training Committee, chaired by Arvin A. Brown's Susan Smolinsky, has worked on training opportunities. The Consortium Committee, chaired by Wendy Hysko, meets prior to each new Koha release to discuss new system preferences. The VOKAL Implementation Committee was revamped into the VOKALHelp Committee to assist in answering questions and resolving problems. The committee consists of Tracey Durgan (Arvin A. Brown Library), Wendy Hysko (Brownell Library). Chris Kirby (Ilsley Library), Joshua Muse (Burnham Library), Kim Peine (Dorothy Alling Library), Richard Pritsky (Carpenter Carse Library), and Susan Smolinsky (Arvin A. Brown Library).

The VOKAL consortium is proud to be a contributing member of the Koha open source community. We have an excellent partnership with our support vendor Bywater Solutions who have been very flexible in accommodating our unique needs stemming from running the first statewide consortium in our rural state. It continues to be a rewarding cooperative experience connecting libraries though open source technology and sharing experience and knowledge throughout Vermont and beyond in the Koha community.

GMLC Board and Staff Contact Information

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Respectfully submitted, Lisa von Kann, Administrative Coordinator